

# Agnieszka Stupkiewicz Turek

### sociologist

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#### **EXPERIENCE**

#### Elsevier

#### **Junior Credit Controller**

August 2016 - Present (3 months) / Amsterdam, The Netherlands

Compiling balance sheets and P&L accounts; checking if the payments are made within the terms of agreement; direct contact with clients regarding overdue invoices; reporting on overdue balances and top accounts to the credit manager.

#### **Netflix**

## **Customer Service Support**

Employed by Convergys. Customer Service Support.

#### August 2016 - August 2016 (1 week) / Amsterdam, The Netherlands

March 2016 - August 2016 (6 months) / Amsterdam, The Netherlands

## **Ipsos Nederland**

## **Telephone Interviewer**

Conducting interviews via telephone for European Market Research purposes. Production of questionnaires for qualitative and quantitative research. Projects include Microsoft, The European Union, Affluent Media Study and many more - cold calling prospective participants - completing questionnaires with accuracy and precision - reaching targets.

#### **Political Party**

## **Board Assistant (Accounting)**

June 2012 - January 2016 (3 years 8 months) / Warsaw, Poland

Administration work including 60 % of traveling; public speaking; political campagnes coordination; media contact - around 60 press conferences participation and organisation all over Poland in different cities and Polish Parliament; finance administration (AP in invoicing program Rewizor); responsible for social media, web pages, phone and e-mail.

## **RP Consulting**

#### **EU Funds Assistant**

September 2011 - February 2012 (6 months) / Krakow, Poland

Internship: EU Fundraising "8. Passport to Export" (Innovative Economy Program) - forms preparation; data collection and market research (business intelligence), income/outcome calls, e-mail and phone sales.

## **Social Security Center**

#### Recruiter/Career Adviser

June 2009 - September 2011 (2 years 4 months) / Krakow, Poland

EU program for long term unemployed (disabled, single parents) in cooperation with Reed in Partnership (UK), Employers Union, Eurokreator and Government Employment Office. We offered a help with job search, internships, vacational trainings and self development courses.

## **ISSP Wessex Youth Offending Team**

#### **Social Worker**

February 2008 - July 2008 (6 months) / Portsmouth, United Kingdom

Internship: daily work with young offenders under supervision of a probation officer (court attendance, prison visits, video conference meetings with young offenders, art workshops attendance).

Jagiellonian University  Master's degree Socialogy Social Work	2004 - 2009 / Krakow, Poland
Master's degree, Sociology, Social Work  European Academy of Diplomacy  EU Diplomacy	2011 - 2012 / Krakow, Poland
Krakowska Akademia im. Andrzeja Frycza- Modrzewskiego Postgraduate Diploma, Teacher of institutional and home care for disabled people	2009 - 2011 / Krakow, Poland
Frøbelseminariet Social Pedagogy	2007 - 2008 / Copenhagen, Denmark
University of Portsmouth Bachelor of Arts (BA), Social Work VOLUNTEERING	2007 - 2008 / Portsmouth, United Kingdom
Media contact at Women on Waves	June 2015 - June 2015 / Amsterdam, The Netherlands
Organisation of Write a Letter Marathon at Amnesty International	October 2008 - February 2009 / Copenhagen, Denmark
Therapist Assistant at Art Therapy Workshop (Warsztat Terapii Zajeciowej)	June 2005 - June 2006 / Krakow, Poland

#### **LANGUAGES**

**Polish** (Native or bilingual proficiency), **English** (Professional working proficiency), **German** (Elementary proficiency)

#### SKILLS

Microsoft Office, Oracle, Delta, Web Page Managment (WordPress, Drupal), Social Media Campaigns (FB, TT), Public Speaking, Leadership, Adult Education, Social Skills, Social Work, Pedagogy, Politics, Political Consulting, Political Campaigns, European Politics, Political Communication, Press Conferences, Conference Coordination, Conference Organization, Conference Speaking, Media Relations, Project Management, Project Planning, Project Coordination, Public Relations, Project Finance, Hand Knitting, Guitar Playing, Singing, Working With Children, Disability Rights, Career Advise, Personal Development, Handmade Jewelry, Jewelry Design, Vegetarian, Vegan, Climate, Climate Change, Ecology, Human Rights, Human Rights Activism, International Human Rights, Human Rights Research, Women's Leadership, Women's Rights, Women's Health, Women Leaders, Animal Rights, LGBT Rights